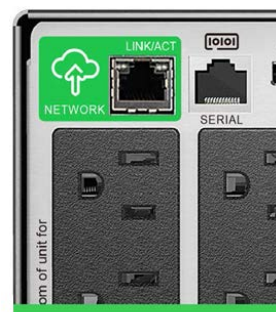


Smart-UPS with APC SmartConnect

FAQ

What is APC SmartConnect?

Select Smart-UPS units now boast an ingenious connectivity feature that makes the legendary devices even more adaptable and even easier to deploy: APC SmartConnect – an enabling feature that allows customers to view the status of their UPS through a secure web portal. Through this innovative remote management interface, customers will receive automatic notifications, firmware updates, and advanced support. APC SmartConnect's easy-to-use network connectivity provides added value – and more importantly – added peace of mind.



What SKUs come with APC SmartConnect and what is the launch schedule?

Existing model	Next Generation Model	Release to Sales Dates*
SMT750 / SMT750RM2U	SMT750C / SMT750RM2UC	August 1, 2017
SMT1000 / SMT1000RM2U	SMT1000C / SMT1000RM2UC	September 28, 2017
SMT1500 / SMT1500RM2U	SMT1500C / SMT1500RM2UC	September 28, 2017
SMT2200 / SMT2200RM2U	SMT2200C / SMT2200RM2UC	November 1, 2017
SMT3000 / SMT3000RM2U	SMT3000C / SMT3000RM2UC	November 1, 2017
SMC1000 / SMC1000-2U	SMC1000C / SMC1000-2UC	November 15 th , 2017
SMC1500 / SMC1500-2U	SMC1500C / SMC1500-2UC	November 15 th , 2017

*Release dates are subject to change

How do connected Smart-UPS help APC customers?

APC SmartConnect is the first cloud enabling UPS technology for distributed IT. This unique innovation allows our customers to always remain informed on the status of their UPS any time, from anywhere, through a web portal that is accessible from any internet-connected device. In addition to always staying up to date, APC SmartConnect provides proactive UPS life cycle recommendations which help maximize the life span of the UPS, and give our customers the most for their investment. Automatic firmware updates ensure the UPS is always equipped with the latest technology, and add even more certainty to our customer's power security. The APC SmartConnect feature comes standard on select new connected Smart-UPS models.

How do connected Smart-UPS help our partners?

Connected Smart-UPS are transforming the way we engage and deliver value to our core transactional, small and medium business customers and partners. By utilizing connected Smart-UPS, our partners can leverage this new digital infrastructure to anticipate needs, enable unique differentiation and future value creation. Furthermore, connected Smart-UPS seamlessly integrate with existing Remote Monitoring and Management (RMM) platforms, **ConnectWise Automate (formerly LabTech)** and **Kaseya**, so Managed Service Providers can easily manage their customer's portfolio from a single platform while creating recurring revenue streams through a manageable solution that is critical to any IT setup. Click [here](#) to get started today,

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Who are connected Smart-UPS for?

Connected Smart-UPS are for small to medium businesses who do not have the time or resources to monitor their UPS devices or have trusted a Partner with this task, but understand the need and importance of doing so.

Where should connected Smart-UPS be used?

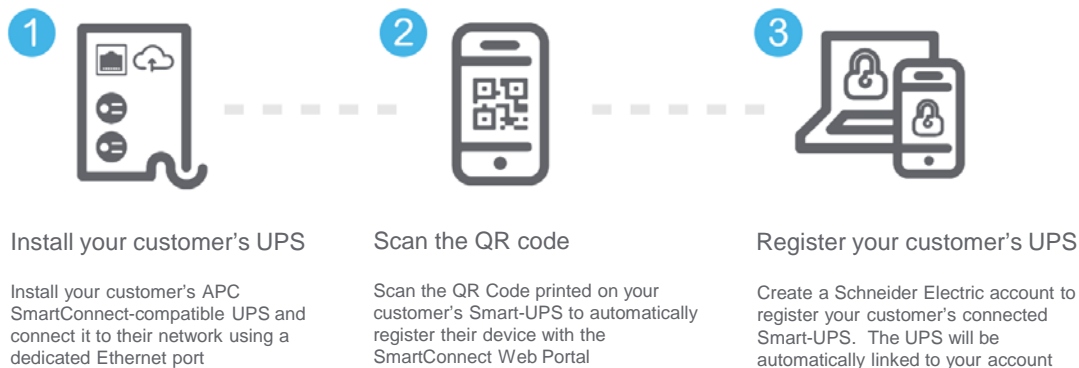
Distributed IT environments or edge computing applications where there is only a need for UPS device management



Certainty in a
Connected World

If I don't use the above listed RMMs, how do I get started?

Getting set-up is easy, with no extra hardware or software required. Our simple web interface is designed to support both system administrators and non-technical users alike, with clear notifications in plain language.



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